



## Upcoming Events

*\*Indicates an event open to the public*

### MAY

#### **Economic Development Summit 2018**

Date: May 1, 2018

Time: 9:30 a.m. – 12:00 p.m.

Event Location: DCU Center

Address: 50 Foster Street, Worcester, MA

Description: Undersecretary Chapman will attend this summit.

#### **Shrewsbury High School Credit for Life Fair**

Date: May 1, 2018

Time: 7:30 am – 12:30 pm

Event Location: Shrewsbury High School

Address: 64 Holden Street, Shrewsbury, MA 01545

Description: Shrewsbury High School, a recipient of the Innovation Fund, has invited the Division of Banks to participate in their 2018 Credit for Life financial reality fair. This fair will help the students be better prepared for their financial future and show them how to make sound financial decisions. Representatives from the Division of Banks will volunteer as credit counselors helping student budget their month income. This fair is open to Shrewsbury High School students only.

#### **Massachusetts State Athletic Commission\***

Date: Tuesday, May 1, 2018

Time: 10:00 am

Event Location: Division of Professional Licensure

Address: 1000 Washington Street, Room 1D, Boston, MA 02118

Description: Listening Session

**Board of Real Estate\***

Date: Tuesday, May 1, 2018

Time: 10:15 am

Event Location: Division of Professional Licensure

Address: 1000 Washington Street, Room 1C, Boston, MA 02118

Description: Board Meeting

**DTC's Consumer Division participates in the Springfield Partners for Community Action's Stars & Stripes Day '18\***

Date: Tuesday, May 1, 2018

Time: 10:30 am – 2:30 pm

Event Location: Tower Square

Address: 1500 Main Street, Springfield, MA 01115

Description: The Department of Telecommunications and Cable's (DTC) Consumer Division will host an information table at the Springfield Partners for Community Action's veterans resource event to share materials with veterans concerning the Lifeline Program for affordable communications services. Staff will provide an overview of the Lifeline benefit as well as discuss recent changes to the program's eligibility criteria, service offerings and the benefit recertification process. Staff will also detail how the Consumer Division can assist veterans who encounter problems with their Lifeline service provider.

**DTC's Consumer Division joins the Boston Medical Center to Help Consumers Get Connected!\***

Date: Wednesday, May 2, 2018

Time: 9:00 am – 1:00 pm

Event Location: Boston Medical Center, East Newton Lobby

Address: 88 E Newton Street, Boston, MA 02118

Description: The Department of Telecommunications and Cable's (DTC) Consumer Division will host an information table to share materials concerning the federal government's Lifeline Program for affordable communications services. Staff will provide an overview of the Lifeline benefit as well as discuss recent changes to the program's eligibility criteria, service offerings and the benefit recertification process. Staff will also detail how the Consumer Division can assist consumers who encounter problems with their Lifeline service provider.

**Board of State Examiners of Plumbers and Gas Fitters\***

Date: Wednesday, May 2, 2018

Time: 9:00 am

Event Location: Division of Professional Licensure

Address: 1000 Washington Street, Room 1D, Boston, MA 02118

Description: Board Meeting

**Board of Dispensing Opticians\***

Date: Wednesday, May 2, 2018

Time: 10:00 am

Event Location: Division of Professional Licensure

Address: 1000 Washington Street, Room 1C, Boston, MA 02118

Description: Board Meeting

**Board of Elevator Regulations\***

Date: Wednesday, May 2, 2018

Time: 10:00 am

Event Location: Division of Professional Licensure

Address: 1000 Washington Street, Room 1e, Boston, MA 02118

Description: Public Hearing

The Board of Elevator Regulations is mandated by M.G.L. c. 143, §69 to hold a public hearing for the purpose of allowing interested parties to submit proposals for altering the regulations governing elevator construction, operation and inspection (524 CMR 1.00 to 38.00). Pursuant to this requirement, the Board is inviting interested members of the public to attend an open forum to provide input with regards to topics and possible changes the Board should consider in future regulatory amendments

**Board of Elevator Regulations\***

Date: Wednesday, May 2, 2018

Time: 1:00 pm

Event Location: Division of Professional Licensure

Address: 1000 Washington Street, Room 1G, Boston, MA 02118

Description: Board Meeting

**DTC's Consumer Division participates in the 9th Annual Community Health Worker Conference**

Date: Thursday, May 3, 2018

Time: 8:30 am – 3:45 pm

Event Location: Four Points by Sheraton Norwood

Address: 1125 Boston Providence Turnpike, Norwood, Massachusetts 02062

Description: The Department of Telecommunications and Cable's (DTC) Consumer Division will host an information table at the 9th Annual Community Health Worker Conference to share Department related information with event attendees including educational materials detailing consumer protections for telephone and cable services, recent changes to the federal government's Lifeline Program, technology transitions and other DTC related issues.

**Board of Building Regulations and Standards\***

Date: Thursday, May 3, 2018

Time: 9:30 am

Event Location: 50 Maple Street, Milford, MA 01757

Description: Board of Appeals Hearings

**Board of Registration of Operators of Drinking Water Supply Facilities \***

Date: Friday, May 4, 2018

Time: 9:00 am

Event Location: Division of Professional Licensure

Address: 1000 Washington Street, Room 1D, Boston, MA 02118

Description: Board Meeting

**Andover High School Credit for Life Fair**

Date: May 4, 2018

Time: 8:00 am – 11:30 am

Event Location: Andover High School

Address: 80 Shawsheen Road, Andover, MA 01810

Description: For the second consecutive year Andover High School has invited the Division of Banks to participate in their Credit for Life financial reality fair. Given a career and monthly salary, Andover High School students will be faced with real-life financial decisions in order to better prepare them make sound financial decisions after graduation. Representatives from the Division of Banks will volunteer as credit counselors helping student budget their month income. This fair is open to Andover High School students only.

**Architectural Access Board\***

Date: Monday, May 7, 2018

Time: 9:00 am

Event Location: McCormack Building

Address: One Ashburton Place, 21<sup>st</sup> Floor, Conference Room 3, Boston MA 02108

Description: Board Meeting

**Northeastern Weights and Measures Association (NEWMA) Annual Meeting\***

Dates: May 7 - 10th

Time: 8:30 to 5 daily

Event Location: Holiday Inn

Address: 11 Broadway Saratoga Springs, NY

**Board of Cosmetology and Barbering\***

Date: Tuesday, May 8, 2018

Time: 9:30 am

Event Location: Division of Professional Licensure

Address: 1000 Washington Street, Room 1D, Boston, MA 02118

Description: Board Meeting

**Board of Podiatry\***

Date: Tuesday, May 8, 2018

Time: 10:00 am

Event Location: Division of Professional Licensure

Address: 1000 Washington Street, Room 1C, Boston, MA 02118

Description: Board Meeting

**Board of Home Inspectors\***

Date: Wednesday, May 9, 2018

Time: 9:00 am

Event Location: Division of Professional Licensure

Address: 1000 Washington Street, Room 1C, Boston, MA 02118

Description: Board Meeting

**Board of Veterinary Medicine\***

Date: Thursday, May 10, 2018

Time: 9:30 am

Event Location: Division of Professional Licensure

Address: 1000 Washington Street, Room 1D, Boston, MA 02118

Description: Board Meeting

**Board of Chiropractors\***

Date: Thursday, May 10, 2018

Time: 10:00 am

Event Location: Division of Professional Licensure

Address: 1000 Washington Street, Room 1C, Boston, MA 02118

Description: Board Meeting

**DTC's Consumer Division participates in the Northampton Senior Center's 16<sup>th</sup> Annual Health and Safety Fair\***

Date: Thursday, May 10, 2018

Time: 10:00 am – 2:00 pm

Event Location: Northampton Senior Center

Address: 67 Conz Street, Northampton, MA 01060

Description: The Department of Telecommunications and Cable's (DTC) Consumer Division will host an information table at the Northampton Senior Center's 16th Annual Health and Safety Fair to share Department related information with event attendees including educational materials detailing consumer protections for telephone and cable services, recent changes to the federal government's Lifeline Program, tips on how to block robocalls and other DTC related issues.

**Board of Registration of Operators of Drinking Water Supply Facilities \***

Date: Friday, May 11, 2018

Time: 9:00 am

Event Location: Division of Professional Licensure

Address: 1000 Washington Street, Room 1C, Boston, MA 02118

Description: Board Meeting

**Board of Psychology\***

Date: Friday, May 11, 2018

Time: 9:00 am

Event Location: Division of Professional Licensure

Address: 1000 Washington Street, Room 1D, Boston, MA 02118

Description: Board Meeting

**Board of Massage Therapy\***

Date: Monday, May 14, 2018

Time: 10:00 am

Event Location: Division of Professional Licensure

Address: 1000 Washington Street, Room 1D, Boston, MA 02118

Description: Board Meeting

**Economic Empowerment Trust Fund Board Meeting**

Date: Monday, May 14, 2018

Time: 1:00 pm

Event Location: McCormack Building

Address: One Ashburton Place, Robert Q. Crane Conference Room, Boston, MA 02108

Description: Undersecretary John Chapman will attend this board meeting.

**Board of State Examiners of Electricians\***

Date: Tuesday, May 15, 2018

Time: 8:00 am

Event Location: Division of Professional Licensure

Address: 1000 Washington Street, Room 1E, Boston, MA 02118

Description: Interpretation Subcommittee Meeting

**Board of Embalming and Funeral Directing\***

Date: Tuesday, May 15, 2018

Time: 10:00 am

Event Location: Division of Professional Licensure

Address: 1000 Washington Street, Room 1D, Boston, MA 02118

Description: Board Meeting

**Board of Elevator Regulations\***

Date: Tuesday, May 15, 2018

Time: 1:00 pm

Event Location: Division of Professional Licensure

Address: 1000 Washington Street, Room 1C, Boston MA 02118

Description: Board Meeting

**Bureau of Pipefitters, Refrigeration Technicians, and Sprinklerfitters\***

Date: Wednesday, May 16, 2018

Time: 10:00 am

Event Location: Division of Professional Licensure

Address: 1000 Washington Street, Room 1D, Boston, MA 02118

Description: Board Meeting

**Board of Optometry\***

Date: Wednesday, May 16, 2018

Time: 10:00 am

Event Location: Division of Professional Licensure

Address: 1000 Washington Street, Room 1C, Boston, MA 02118

Description: Board Meeting

**DTC's Consumer Division participates in the Malden Senior Health Fair\***

Date: Wednesday, May 16, 2018

Time: 2:30 pm – 4:30 pm

Event Location: Malden Senior Center

Address: 7 Washington Street, Malden, MA 02148

Description: The Department of Telecommunications and Cable's (DTC) Consumer Division will host an information table at the Malden Senior Health Fair to share Department related information with event attendees including educational materials detailing consumer protections for telephone and cable services, recent changes to the federal government's Lifeline Program, tips on how to block robocalls and other DTC related issues.



**Board of Allied Health Professionals\***

Date: Thursday, May 17, 2018

Time: 9:00 am

Event Location: Division of Professional Licensure

Address: 1000 Washington Street, Room 1D, Boston, MA 02118

Description: Board Meeting

**Board of Public Accountancy\***

Date: Thursday, May 17, 2018

Time: 10:00 am

Event Location: Division of Professional Licensure

Address: 1000 Washington Street, Room 1G, Boston, MA 02118

Description: Board Meeting

**Bridgewater – Raynham High School Credit for Life Fair**

Date: Friday, May 18, 2018

Time: 7:30 am – 12:30 pm

Event Location: BRHS Gymnasium

Address: 415 Center Street, Bridgewater, MA 02324

Description: Bridgewater - Raynham High School will host their second Credit for Life Fair. High school seniors will have the opportunity to make real life financial decisions helping them to make better financial decisions after graduation. For the second year in a row, BRHS has invited the Division of Banks to volunteer at their fair. Division staff will volunteer as Credit Counselors during the event.

**Board of Allied Mental Health\***

Date: Friday, May 18, 2018

Time: 10:00 am

Event Location: Division of Professional Licensure

Address: 1000 Washington Street, Room 1C, Boston, MA 02118

Description: Board Meeting

**DTC's Consumer Division joins the Latino Health Insurance Program to Discuss Ways to Keep At-Risk Consumers Connected to the Communications Network**

Date: Friday, May 18, 2018

Time: 10:00 am – 11:00 am

Event Location: Latino Health Insurance Program

Address: 88 Waverly Street, 1st Floor, Framingham, MA 01702

Description: The Department of Telecommunications and Cable's (DTC) Consumer Division will host an information session for representatives from the Latino Health Insurance Program to explain our role in overseeing the telecommunications industry as well as to discuss the existing consumer protections for telephone service. Staff will also share Department related information including educational materials concerning changes in communication technologies, the federal government's Lifeline Program and the DTC's consumer complaint process.

**71<sup>st</sup> Annual New England Conference of Public Utilities Commissioners Symposium**

Dates: May 20-23, 2018

Event Location: Cliff House

Address: 591 Shore Road, Cape Neddick, ME 03902

Description: DTC Commissioner Karen Charles Person and Competition Division Director Lindsay DeRoche will attend.

The New England Conference of Public Utilities Commissioners (NECPUC) provides regional regulatory assistance on matters of common concern to public utilities commissions of the six New England states—Massachusetts, Connecticut, Maine, New Hampshire, Rhode Island and Vermont. NECPUC addresses issues challenging the electricity, gas, telecommunications and water industries.

**BLC Board Meeting\***

Date: Monday, May 21, 2018

Time: 12:00 p.m.

Event Location: Betsy Lehman Center

Address: 501 Boylston Street, 5th Floor, Boston, MA

Description: Undersecretary John Chapman will be attending as a board member.

**Board of Sheet Metal Workers\***

Date: Monday, May 21, 2018

Time: 7:30 am

Event Location: Division of Professional Licensure

Address: 1000 Washington Street, Room 1C, Boston MA 02118

Description: Board Meeting

**Architectural Access Board\***

Date: Monday, May 21, 2018

Time: 9:00 am

Event Location: McCormack Building

Address: One Ashburton Place, 21<sup>st</sup> Floor, Conference Room 3, Boston MA 02108

Description: Board Meeting

**Board of State Examiners of Electricians\***

Date: Monday, May 21, 2018

Time: 10:00 am

Event Location: Division of Professional Licensure

Address: 1000 Washington Street, Room 1D, Boston MA 02118

Description: Board Meeting

**Massachusetts State Athletic Commission\***

Date: Monday, May 21, 2018

Time: 11:00 am

Event Location: Springfield Technical Community College

Address: 1 Armory Square, Springfield, MA 01105

Description: Board Meeting

**Board of Social Workers\***

Date: Tuesday, May 22, 2018

Time: 9:30 am

Event Location: Division of Professional Licensure

Address: 1000 Washington Street, Room 1D, Boston, MA 02118

Description: Board Meeting

**Board of Elevator Regulations\***

Date: Tuesday, May 22, 2018

Time: 1:00 pm

Event Location: Division of Professional Licensure

Address: 1000 Washington Street, Room 1G, Boston, MA 02118

Description: Board Meeting

**Public and Evidentiary Hearing: Petition of the State 911 Department for Approval of Fiscal Year 2018 Expenditures, Adjustment of the Enhanced 911 Surcharge, Approval of Fiscal Year 2019 Development Grant Amount, and Approval of Fiscal Year 2019 Incentive Grant Regional Public Safety Answering Points (“PSAP”) Serving Three to Nine Communities Category Amount\***

Date: Wednesday, May 23, 2018

Time: 10:00 am

Event Location: Department of Telecommunications and Cable, Hearing Room 1-E

Address: 1000 Washington Street, Boston, MA 02118

Description: The Department of Telecommunications and Cable (“Department”) will hold a public and evidentiary hearing concerning the State 911 Department’s petition to the Department to (1) approve its Fiscal Year 2018 expenditures, (2) approve its Fiscal Year 2019 Development Grant amount, (3) approve its Fiscal Year 2019 Incentive Grant Regional PSAP Three to Nine Communities Category amount, and (4) adjust the Enhanced 911 Surcharge for each subscriber or end user whose communication service capable of accessing and utilizing the enhanced 911 system.

**DTC’s Consumer Division Presents: We Interrupt this Program to Bring You an Important Message about Your Consumer Rights!\***

Date: Wednesday, May 23, 2018

Time: 10:00 am – 11:30 am

Event Location: Methuen Senior Activity Center

Address: 77 Lowell Street, Methuen, MA 01844

Description: In collaboration with the Greater Lawrence Community Action Council, the Department of Telecommunications and Cable’s Consumer Division will host an information session to explain our role in overseeing the telecommunications and cable industries as well as discuss the existing consumer protections for these services. Staff will also explain the recent changes to federal government’s Lifeline Program and provide tips to help our seniors stay connected to communications services, especially during emergency situations. Representatives from the Massachusetts Attorney General’s Office will also participate.

**North American Numbering Council Meeting\***

Date: Tuesday, May 29, 2018

Time: 9:30 am – 3:30 pm

Event Location: Federal Communications Commission Headquarters

Address: 445 Twelfth Street, SW, Room TW-C305, Washington, DC 20554

Description: Commissioner Karen Charles Peterson will attend the North American Numbering Council (NANC) meeting in her capacity as a Council member.

NANC is a Federal Advisory Council that was created to advise the Federal Communications Commission on numbering issues and to make recommendations that foster efficient and impartial number administration.

**Board of Elevator Regulations\***

Date: Tuesday, May 29, 2018

Time: 1:00 pm

Event Location: Division of Professional Licensure

Address: 1000 Washington Street, Room 1D, Boston, MA 02118

Description: Board Meeting

**Public and Evidentiary Hearing: Petition of Charter Communications\***

Date: Wednesday, May 30, 2018

Time: 10:00 am

Event Location: Department of Telecommunications and Cable, Hearing Room 1-E

Address: 1000 Washington Street, Boston, MA 02118

Description: The Department of Telecommunications and Cable will hold a public and evidentiary hearing to investigate the proposed basic service tier programming, equipment, and installation rates for communities in Massachusetts served by Charter Communications that are currently subject to rate regulation. Additional information regarding this hearing is available here: <https://services.oca.state.ma.us/dtc/frmReleasedCalendar.aspx>. Please Enter Docket Number 17-5.

**Office of Consumer Affairs and Business Regulation: Presentation on Identity Theft and Fraud Prevention**

May 4, 2018

1:00pm

Chelmsford Housing Authority

19 Sheila Ave. North Chelmsford, MA.

May 7, 2018\*

9:30am

Westwood Council on Aging

60 Nahatan St. Westwood, MA.

May 8, 2018

4:30pm

Andover Housing Authority

256 North Main St. Andover, MA.

May 9, 2018\*

11:00am

Medford Council on Aging

101 Riverside Ave. Medford, MA.

May 9, 2018\*

1:00pm

Lexington Council on Aging

39 Marrett Rd. Lexington, MA.

May 14, 2018

1:00pm

Norwell Housing Authority

399 Washington St. Norwell, MA.

May 15, 2018

4:30pm

Andover Housing Authority

100 Morton St. Andover, MA.

May 21, 2018

12:30pm

Gold Meir House

160 Stanton Ave. Newton, MA.

May 21, 2018  
7:00pm  
Hingham Police Community Group  
300 Linden Ponds Way, Hingham, MA.

May 22, 2018  
9:00am  
Shillman House  
49 Edmands Rd. Framingham, MA.

May 22, 2018  
11:00am  
Shrewsbury Housing Authority  
36 North Quinsigamond Ave. Shrewsbury, MA.

May 29, 2018  
12:30pm  
Boston Educational Development Group  
434 Mass Ave. Boston, MA.

May 31, 2018\*  
10:00am  
Andover Council on Aging  
36 Bartlet St. Andover, MA.

Staff from the Office of Consumer Affairs and Business Regulation will be giving the presentation. The presentation will include information about the Office and what we do. It will also cover topics of identity theft and fraud prevention.

**Office of Consumer Affairs and Business Regulation: Presentation on How to Spot Credit Card Skimming Devices**

May 3, 2018\*  
3:30pm  
Falmouth Library  
300 Main St. Falmouth, MA.

May 17, 2018\*  
9:00am  
Tyngsborough Council on Aging  
169 Westford St. Tyngsborough, MA.

Staff from the Office of Consumer Affairs and Business Regulation will be giving the presentation. The presentation will include information about the Office and what we do. It will also cover topics of how to spot credit card skimming devices.

## **Office of Consumer Affairs and Business Regulation: Presentation on Shopping Rights**

May 18, 2018\*

9:30am

Pepperell Council on Aging

37 Nashua Rd. Pepperell, MA.

Staff from the Office of Consumer Affairs and Business Regulation will be giving the presentation. The presentation will include information about the Office and what we do. It will also cover the laws regarding to shopping rights.